

Grievance Redressal Forum

TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member) and Sovan Tripathy, Member (Finance)



Ref: GRF/Burla/Div/JED/ (Final Order)/ 41 (4)

Date: 31/01/25

Present: Sri A.K.Satpathy, President.
Sri B.Mahapatra (Co-opted Member),

1	Case No.	BRL/34/2025			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Jadumani Mahakul At/Po-Jamdipa,Turei, Mahulpali,Kuchinda Dist- Sambalpur-768228		4132-3506-0203	8018286263
3	Respondent/s	SDO(Electrical) Kuchinda, Jharsuguda			Division J.E.D, TPWODL, Jharsuguda
4	Date of Application	21.01.2025			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	✓
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 ✓ 2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004 3. OERC Conduct of Business) Regulations,2004 4. Odisha Grid Code (OGC) Regulation,2006 5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004 6. Others			
8	Date(s) of Hearing	21.01.2025			
9	Date of Order	31/01/25			
10	Order in favour of	Complainant	Respondent	Others	✓
11	Details of Compensation awarded, if any.	NIL			



appeared

For the Complainant- Jadumani Mahakul

For the Respondent - SDO(Elect.), Kuchinda, TPWODL.

GRF Case No- BRL/34/2025

(1) Jadumani Mahakul
At/Po-Jamdipa, Turei,
Mahulpali, Kuchinda
Dist- Sambalpur-768228
Consumer No.- 4132-3506-0203

COMPLAINANT

VRS

(1) SDO(Elect.), Kuchinda, TPWODL

OPPOSITE PARTY

GIST OF THE CASE

The Complainant has filed the petition in the name of Jadumani Mahakul bearing Consumer No **4132-3506-0203** under JED, TPWODL, Jharsuguda has stated about billing dispute- he is unable to pay the billing amount due to excess billing.

Hence, the Complainant prayed before the Forum to consider the case for revision/rectification.

SUBMISSION OF OPPOSITE PARTY

The Opposite Party has not submitted any relevant documents except ledger copies for the period from May'2018 to Dec'2024 in this case.

OBSERVATION AND ORDER

The case is pursued with all documents available in records (FG data base and Samadhan App) and merit of the case. On examining the case in details, the Forum observed that the complainant is a LT-DOM consumer having CD 1kw with initial date of p/s 15.04.2010 as seen from the FG data base/ Samadhan App. The complainant has raised objection as mentioned in gist of the case. It is observed that :-

1. From Apr-May'2010 to Sep-Oct'2015 - bills were PL/Avg. with some adjustment of old PL bills but some adjustments are yet to be done as per meter sl. no.345194.
2. From Nov-Dec'2015 to Apr-May'2018 - Avg. bills were served to the complainant as per meter sl. no.345194.
3. The meter sl. no.WLT069740 was installed during May-Jun'2018 and it is continuing till Dec'2024
4. As per the the meter sl. no.WLT069740 IMR as "492"kwh on 16.07.2018 and FMR as "2038"kwh on 10.01.2019 where the average consumption was 257.06 or say 258 units/month.

So, from the above observation it is seen that the bills were ok and there is no merit in the complaint and hence the instant case petition is hereby dismissed.

Accordingly, the case is disposed of.


(B. Mahapatra)

(Co-Opted Member)

Grievance Redressal Forum
TPWODL, Burla - 768017


(A.K. Satpathy)

President
President

Grievance Redressal Forum
TPWODL, Burla - 768017

- Copy to: -** (1) Jadumani Mahakul, C/o-Sujeshna Behera, At/Po-Kendeimal, Tikiba, Via-Jamankira, Dist- Sambalpur.
(2) Sub-Divisional Officer (Elect.), Kuchinda, TPWODL with the direction to serve one copy of the order to the Complainant/Consumer.
(3) Executive Engineer (Elect.), JED, TPWODL, Jharsuguda.
(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) or Odisha Electricity Regulatory Commission, At-Plot No.04, Chunokoli, Sailashree Vihar, Bhubaneswar-751021 within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.oierc.org under the "head "Cases->"GRF".